

Below are the general terms and conditions (“Rules”) that apply to all offers, prize promotions and competitions (collectively, “Promotions”) that are advertised on or accessible through our site (“Site”) and/or via “Client” as in outside source.

Each Promotion is organized by Games & More LTD = Chipstars (“we”/“us”/“our”/“our company”), which owns and operates the Site.

In order to participate in any Promotion, each entrant (“Entrant”/“you”) hereby agrees to be unconditionally bound by the following (as may be applicable): (i) these Rules; (ii) the end-user licence agreement governing the use of the Site ;(iii) the tournament rules governing participation in any tournament on the Site; and (iv) any special terms and conditions relevant to the individual Promotion as may be displayed on the Site \*(PROMOTIONS).

## 1. Eligibility

1.1 To take part in any Promotion you must be 18 years of age or of applicable legal age of majority in the jurisdiction, you reside in (whichever the greater). You may be asked at any stage to provide us or our designated third party with proof of your age and/or identity and you must, on-demand, be able to present a valid passport or other valid government-issued picture ID to verify your age and/or identity to the reasonable satisfaction of our Security team. If you are unable to produce any such document(s) to our reasonable satisfaction, you will be automatically excluded from the Promotion and may forfeit any privileges, prizes or funds that have been allocated to you without compensation of any kind.

1.2 Each Entrant for a Promotion must be the same person whose name appears on the Player Account (Chipstars Account) that is registered on our Site to take part in the Promotion. By taking part in this Promotion, you hereby confirm to us that your name, address and personal details as registered on and set out in your Chipstars Account is correct and up to date. If you are unable to produce valid proof of your name, address, or other personal details to our reasonable satisfaction, you will be excluded or disqualified from the Promotion.

1.3 Employees and relatives of employees of our company and any entities affiliated or related to our company are not permitted to participate in any Promotion. For these purposes, the term 'relative' shall mean but not be limited to a spouse, partner, parent, cousin, child or sibling, and 'affiliated' shall include but not be limited to mean such an employee's housemate(s) or cohabitee(s).

1.4 Where persons located in a particular jurisdiction are prohibited from taking part in any Promotion or where a Promotion only applies to a particular jurisdiction, this will be specified in the general Terms and Conditions.

## **2. Conduct of Entrants**

2.1 You may only have one Chipstars Account on our platform, and you must use that Account so as to take part in the Promotion. Furthermore, you must not permit another person to take part in the Promotion using your Personal Account. It is allowed to use single device per one account. If we discover that one account is associated with different account via unique device ID or IP address we reserve the absolute right to automatically disqualify you or invalidate your entry. Our company may, at its sole discretion, deny, withhold or withdraw from any user any bonus or promotion, or rescind any policy with respect to that user, either temporarily or permanently, or terminate that user's access to the service and/or block that user's account.

2.2 If we become aware of any fraud, deceit, misconduct, dishonesty or similar action concerning your participation in the Promotion or where you breach these Rules, then we reserve the absolute right to automatically disqualify you or invalidate your entry. If the fraud, deceit, misconduct, dishonesty or other action is only discovered after any prize has been awarded to you, then you shall be required, upon demand, to return the same (or provide compensation) to us forthwith upon notification to do so by us.

2.3 Throughout the duration of any Promotion, strict rules regarding the behaviour of all Entrants will be enforced by our team. We reserve the right to take any action we deem necessary against any Entrant found to be in breach of these Rules, and such action may include but shall not be limited to exclusion, suspension or disqualification from the Promotion, the confiscation of any prize or of any rewards that have been allocated and/or that would ordinarily have been awarded to that Entrant. The decision as to what activity or behaviour constitutes a breach of these Rules or the Promotion or what constitutes an act of deceit or dishonesty in relation to any conduct by an Entrant while participating in this Promotion rests solely with us and in our sole discretion.

## **3. Freerolls/Prizes/Gifts/Bonuses**

3.1 We will set out on the Site, the duration as well as the final date for entry into each Freeroll or Promotion or the number of entries we will accept before closing the Promotion. This

information will be available together with each prize (“Prize”) or reward (“Bonus”) on offer (“Gift”) or in Freeroll Tournament info but will not be made available in these Rules.

3.2 For the avoidance of doubt, the prizes/bonus or rewards on offer and/or all other items which may be given away as part of Promotion are non-transferable and may not be given, assigned, transferred, sold to or exchanged with any other person(s).

3.3 We reserve the right to provide a cash alternative for any Prize or Gift. You will not have the right to require payment of the cash alternative unless we agree otherwise.

3.4 Winners of Prizes/Gifts/Bonuses will be notified within 30 (thirty) days from winning by way of phone, email or another form of communication. It is each Entrant’s responsibility to ensure that the contact details and email address contained in their Chipstars Account are valid and correct. We will not dispatch a Prize/Gift/Bonus until you have been notified of your winnings and the Prizes/Gifts/Bonuses will be credited to your Chipstars Account only to the address linked to your Account .

3.5 Prizes/Gifts/Bonuses/ must be claimed within 30 days from when you are notified of your winnings unless otherwise stated. If you have not claimed the Prize/Gift/Bonus within this time your Prize/Gift/Bonus will be void. Void prizes may be redrawn and offered to another Entrant or offered in another Promotion.

3.6 Following notification to you that you have won a Prize/Bonus or entitled to receive a Gift, the Prize/Gift/Bonus will be sent or made available to you no later than 90 (ninety) days following the conclusion of the Promotion. If you are to receive a Prize/Gift/Bonus, it will be sent to you no later than 60 (sixty) days from the conclusion of the Promotion. Note however that if an element of a Prize/Gift/Bonus may relate to an event taking place at a future date, you will not be able to use the Prize/Gift/Bonus until such future date.

3.7 Freerolls/Prizes/Gifts/Bonuses are subject to availability. In the event of unavailability, we reserve the right to provide an alternative Prize or Gift or Bonus of similar value and specification.

3.8 There may be additional terms and conditions imposed by the supplier of a Prize or Gift (“Third Party Rules”) in order for you to claim and/or use a particular Prize or Gift and we will not be responsible for your failure to comply with any such Third Party Rules. In addition, you may be required to enter into a separate binding agreement with us with regards to conditions governing the award and/or use of any element of the Freerolls/Prizes/Gifts/Bonuses . Failure to abide by such conditions may result in the forfeiture of the Freerolls/Prizes/Gifts/Bonuses.

3.9 Winners are not entitled nor authorized in any way to commit us to any contract, expense or cost entered into or incurred without our advance written acceptance of the same.

3.10 No Prize or Gift will be awarded to any Entrant who: for any reason, would not be allowed by applicable law to receive and/or use the Freerolls/Prizes/Gifts/Bonuses or where the supply of the Freerolls/Prizes/Gifts/Bonuses to that Entrant would be unlawful; or has opted out of or self-

excluded from playing, participating in or receiving communications about our products or services, or where the Prize or Gift in question can be won through the use of such products and services. Any Entrant in receipt of a Freerolls/Prizes/Gifts/Bonuses as part of any Promotion bears sole responsibility for all duties, taxes or charges that may be payable to any relevant authority, whether applied as a withholding tax from the payment of Freerolls/Prizes/Gifts/Bonuses or as tax in respect of the receipt of the Freerolls/Prizes/Gifts/Bonuses, in accordance with applicable laws. If we are required to withhold tax from the Freerolls/Prizes/Gifts/Bonuses, the amount you receive may be less than the advertised Freerolls/Prizes/Gifts/Bonuses.

3.11 Cash Bonus withdrawal All Cash bonuses won in Freerolls or given in the REDEEM codes or as SIGN UP bonus cannot be withdrawn for full month from the moment when receiving a Freerolls prize or when bonus is activated!

3.12 Chipstars reserves the right to decline any kind of withdrawal that was requested by the player, if the desired amount was given to the player by Chipstars (promotions, bonus code, rakeback).

3.13 Players who have no deposits and earn free cash by playing freerolls, or get any kind of a free reward can not play casino with that cash. (The casino winnings will be removed from their balance).

3.14 Players who have no deposits and earn free cash by playing freerolls, no deposit bonus, or get any kind of a free reward must generate 40% of rake of their total free winnings to be able to withdraw. Once they deposit, all the future winnings will be withdrawable with no conditions. Ex. player won \$100 for free, he must generate \$40 rake to be able to withdraw the cash.

3.15 Only one withdrawal per month and user is permitted for wins generated via no deposit promotions.

## **4. Personal info use**

4.1 In the event that you win any Promotion on our Site, you hereby acknowledge and consent to us using your personal details (such as but not limited to your name, username as well as country of origin) to identify you as a winner, in line with any requirements under applicable laws. Note however that if we wish for you to take part in any publicity or marketing campaigns in relation to your participation in any such Promotion, we will seek your written consent for any such use beforehand.

4.2 If we wish to use your name, likeness, voice and image in marketing and promotion campaigns in any media whatsoever in relation to your participation in this Promotion, we will seek your written consent for any such use beforehand.

4.3 These Rules represent the entire agreement between you and us relating to each Promotion that you participate in and supersede all prior representations, agreements, negotiations or understandings (whether oral or in writing) between us and you. Except as specifically set out herein, all conditions, warranties, representations and terms (whether expressed or implied by law) are fully excluded. The invalidity, illegality, or unenforceability of the whole or any part of these Rules does not affect or impair the continuation in force of the remainder of the Rules.

## **5. General rules**

5.1 We reserve the right, at any time, to alter these Rules at our sole discretion, including to cancel, modify or suspend any Promotion if, in our sole discretion, we believe that the Promotion is not capable of being conducted as specified. Any changes to any Promotion shall be made on the Site and your continued participation in that Promotion shall be deemed an acceptance of any proposed changes, modification or alterations.

5.2 These Rules and any matters relating hereto shall be governed by, and construed in accordance with Curacao law. You hereby irrevocably agree that subject as provided below, the courts of Curacao shall have exclusive jurisdiction in relation to any claim, dispute or difference concerning this Promotion and any matter arising therefrom and irrevocably waive any right that you may have to object to an action being brought in those courts, or to claim that the action has been brought in an inconvenient forum, or that those courts do not have jurisdiction. Nothing in this clause shall limit our right to take proceedings against you in any other court of competent jurisdiction, nor shall the taking of proceedings in any one or more jurisdictions preclude the taking of proceedings in any other jurisdictions, whether concurrently or not, to the extent permitted by the law of such other jurisdiction.

## **6. Welcome bonus**

Our deposit bonus comes with 3 options depending on the deposit amount for each of the first 4 deposits on Casino, and for each of the first 4 deposits on Sportsbook which means that it's

possible to get a bonus on the first 8 deposits. The same bonus rules apply to both, sportsbook and casino. That means that 1st deposit bonus on a casino has the same bonus percentages as the 1st deposit bonus on a sportsbook:

Our deposit bonus comes with 3 options depending on the deposit amount for each of the 4 deposits. Please read below to understand how it works to get the best out of this amazing offer:

1st deposit with up to 200% real money bonus

- With your first deposit you can receive a minimum of 100% and a maximum of 200% real money bonus!
  - If you deposit between \$30 - \$99 you will be eligible for a 100% bonus. For example, if you deposit \$30 you will receive \$30 in real money bonus.
  - If you deposit between \$100 - \$399 you will be eligible for a 150% bonus so for example if you deposit \$100 you will receive \$150 as real money bonus.
  - If you deposit \$400 and above you will be eligible for a 200% bonus so for example if you deposit \$400 you will receive \$800 as real money bonus.

2nd deposit with up to 210% real money bonus

- With your second deposit you can receive a minimum 100% and a maximum of 210% real money bonus!
  - If you deposit between \$30 - \$119 you will be eligible for 100% bonus so for example if you deposit \$60 you will receive \$60 as real money bonus.
  - If you deposit between \$120 - \$599 you will be eligible for 150% bonus so for example if you deposit \$120 you will receive \$180 as real money bonus.
  - If you deposit \$600 and above you will be eligible for a 210% bonus so for example if you deposit \$600 you will receive \$1260 as real money bonus.

3rd deposit bonus with up to 220% real money bonus

- With your third deposit you can receive a minimum 100% and a maximum of 220% real money bonus!
  - If you deposit between \$30 - \$299 you will be eligible for a 100% bonus so for example if you deposit \$120 you will receive \$120 as real money bonus.
  - If you deposit between \$300 - \$1499 you will be eligible for 150% bonus so for example if you deposit \$300 you will receive \$450 as real money bonus.
  - If you deposit \$1500 and above you will be eligible for a 220% bonus so for example if you deposit \$1500 you will receive \$3300 as real money bonus.

4th deposit bonus with up to 270% real money bonus

- With your fourth deposit you can receive a minimum 100% and a maximum of 270% real money bonus!

- If you deposit between \$30 - \$399 you will be eligible for 100% bonus so for example if you deposit \$150 you will receive \$150 as real money bonus.
- If you deposit between \$400 - \$2999 you will be eligible for 150% bonus so for example if you deposit \$400 you will receive \$600 as real money bonus.
- If you deposit \$3000 and above you will be eligible for 270% bonus so for example if you deposit \$3000 you will receive \$8100 as real money bonus.

6.1 How will you receive this real money deposit bonus?

If you select the bonus upon registration it will be activated, once you make a deposit of 30 Usd or more you will automatically receive the deposit bonus. This real money bonus money will be locked and can be unlocked by wagering on any of the games available on our platform with no limits or game restrictions.

6.2 How to UNLOCK the real money bonus funds

- Casino Bonus

The real money bonus money will gradually be unlocked as you wager on any of the games available at our platform. Below you can find out the calculation to know how much you have to wager to unlock.

Wager amount x 1% x 50% = Unlocked amount

For example if you wagered €500 on any of our games it would unlock  $500 \times 1\% \times 50\% = €2.50$  would count towards the unlocked funds.

- Sportsbook Bonus

The real money bonus will be unlocked by playing our sportsbook with certain rules:

- Minimum total odd of 1.8
- Minimum 3 bets on the ticket
- Minimum odd of every single bet of 1.05 or more

In order to unlock the sportsbook bonus, you need to wager bonus amount 10x.

You can withdraw the bonus money as soon as the full wager per bonus is completed.

Even after the 4 deposits have been completed, in case you did not wager the required amount to unlock all bonus funds, all consequent deposits still count toward the unlocking of the bonus funds.

Every bonus wallet will be unlocked one by one, if you do not unlock a bonus with the first deposit, the next deposit will contribute to the unlocking of the bonus amount. Once the first bonus is unlocked, the unlocking of the next bonus starts. This means the real money bonus is guaranteed once the wagering has been completed!

Why is our bonus better than a bonus on other platforms? Please read below and it will become clear:

**No Restrictions on Withdrawals:** Unlike other platforms we do not hold or lock your initial deposit and you are free to withdraw at any time you like, and the bonus funds will never be canceled.

**No time limits:** There is no time limit to wager and unlock your locked bonus money, you can do it anytime and even if you do not manage to complete the full wager, the next deposits will always contribute to the unlocking wager. This means the bonus is guaranteed to be unlocked, if you wager enough. Even after the 4th deposit!

7000+ Games contribute to the bonus wager\* and no max bet.

**Bonus is never canceled:** Whether you withdraw your funds or not, the bonus will always remain active and never terminated. Even the deposits and gameplay after the 4th bonus will unconditionally contribute to the unlocking of the real money bonus funds.

## FAQs

Will you block my deposit funds till I wager?

No, of course not. Your initial deposits will never be locked or subject to any conditions at any stage, just the regular one time turnover is required. You can always withdraw your deposits without forfeiting the bonus, the contributions to the wager will remain forever.

If I deposit less than the minimum amount will it still give me the option to deposit again for a bonus?

Yes, if you have not met the minimum deposit requirements you can surely deposit again with a minimum amount to receive the deposit bonus.

\* The list of games which do not contribute to the wager can be found on [this page](#) in the section 14.1.4

## 7. Cashback and VIP cashback



The contribution to cashback for live casino games will be subject to a reduction. Additionally, the amount of VIP cashback available will be contingent on the specific products played and the deposited amounts.